

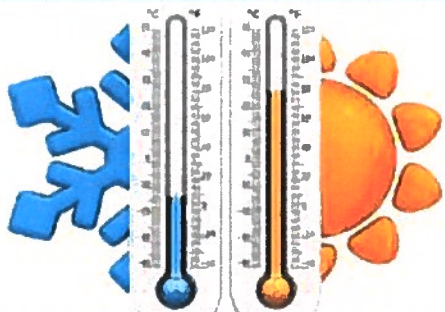
DSS Mission

We stand united to strengthen individuals and families and to protect children and vulnerable adults. We collaborate with our community partners to provide programs and services which engage our customers in improving their quality of life.

DSS Vision

For Our Customers... We envision our customers as partners, motivated and empowered to improve the quality of their lives. For Ourselves... We envision our Department as a catalyst for improving their quality of life through teamwork, partnership, forward thinking, and cutting-edge service delivery.

Families Helping Families



**Cumberland County DSS
Hours of Operation
Monday—Friday
7:30a.m.—5:00p.m.**

**The Energy Program is
located on the
2nd Floor**

**Inquire at Reception
Desk 23**

Cumberland County Dept of Social Services

1225 Ramsey Street
P.O. Box 2429
Fayetteville North Carolina 28301
Phone: 910-323-1540
Fax: 910-677-2801
E-mail: 160@ccdssnc.com

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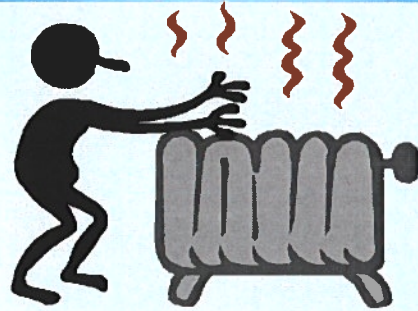
Low Income Energy Assistance (LIEAP)



**CUMBERLAND
★ COUNTY ★
NORTH CAROLINA**

DEPARTMENT OF SOCIAL SERVICES

Eligibility



Low-Income Energy Assistance

The Low Income Energy Assistance Program (LIEAP) is a federally-funded program that provides for a one-time vendor payment to help eligible households pay their heating bills. Households including a person aged 60 or older or an individual receiving disability benefits and services through the NC Division of Aging and Adult Services are eligible to sign up for assistance from Dec. 1 – 31. All other households may apply from Jan. 1 – March 31 or until funds are exhausted.

Households that meet the following criteria may be eligible:

- Have at least one U.S. citizen or non-citizen who meets the eligibility criteria.
- Meet an income test.
- Have reserves at or below \$2,250.
- Be responsible for its heating costs.

Eligibility Requirement	What's Needed	How Often
Identity	ID, Contact with someone knowledgeable of your situation.	At application
Address	Lease, rental agreement, any other shelter expenses, contact with someone knowledgeable of your situation.	At application or situation, if moving
Citizenship/ Alien Status	Verification of citizenship/alien status via Immigration and Naturalization Service.	At application
Social Security Number	Valid social security card or number.	At application
Earned Income: Wages/Self-Employment	Wage stubs, tax forms contacting employer.	At application
Unearned Income: Public Benefits/ Private Retirement Benefits/Trust, etc.	Documents from provider, award letter.	At application
Assets/Resources	Ownership and tax records - bank and court documents.	At application
Heating Expense	Copy of bills.	At application

Low-Income Energy Assistance Income Levels Based on 130% of Federal Poverty Level:

Household Size	Maximum Monthly Countable Income	Household Size	Maximum Monthly Countable Income
1	\$1,315	14	\$7,399
2	\$1,783	15	\$7,867
3	\$2,251	16	\$8,335
4	\$2,719	17	\$8,803
5	\$3,187	18	\$9,271
6	\$3,655	19	\$9,739
7	\$4,123	20	\$10,207
8	\$4,591	21	\$10,675
9	\$5,059	22	\$11,143
10	\$5,527	23	\$11,611
11	\$5,995	24	\$12,079
12	\$6,463	25	\$12,547
13	\$6,931	26	\$13,015

How to Apply

Households including a person aged 60 or older or an individual receiving disability benefits and services through the NC Division of Aging and Adult Services are eligible to sign up for assistance from Dec. 1 – 31. All other households may apply from Jan. 1 – March 31, or until funds are exhausted.

Contact your local Department of Social Services for the application dates and for additional information on LIEAP.